

**Note to facilitator:** The items within this guide are a recommendation to drive a discussion prior to and after watching the video for your industry. Take notes during the video of items that stick out to you or additional questions you may want to discuss.

**Say:** Welcome to our training session on human trafficking. Because of the nature of our industry, it is essential that we are equipped to identify potential indicators of human trafficking and understand the appropriate actions to take when encountering a possible victim, perpetrator or an individual involved in trafficking activities. We recognize this is a complex and sensitive topic but please remember we are in a safe and supportive space as we learn and discuss this together.

**Ask:** How many of you are familiar with what human trafficking is?

**Do:** Allow participants to answer and engage in a discussion on the knowledge in the room

**Say:** Whether you are new to this topic or already familiar with it, we hope you gain valuable insight from this session. We'll begin with a video that is presented by Chains Interrupted, an important nonprofit based out of Cedar Rapids, IA. This organization is dedicated to raising awareness of all forms of human trafficking through awareness, prevention and advocacy. As you watch, remember that the financial services industry is uniquely positioned to help identify and disrupt trafficking by recognizing and reporting any suspicious activity. Our daily interactions provide opportunities to make a real difference in a potential victim's future.

**Do:** Play video Financial Services Industry by Chains Interrupted

**Say:** Thank you all for your time and attention to this video. As we mentioned earlier, this topic can be difficult to discuss, but as we've learned, we can play a very important role in disrupting human trafficking and possibly even save a life!

**Ask:** Why does the Financial Services industry have a unique position when it comes to human trafficking?

**Possible responses:** the number of people we engage with daily, details of their financial transactions, possible access to additional documentation that can show trafficking details such as payroll items, ability to identify if multiple people are using the same address or account

**Ask:** What are some things we should keep an eye out for when working with a customer or account, that could help identify there are signs of human trafficking?

**Possible responses:** unusual activities that don't align with account holders known income or business operation, individual controlling the interaction, customer doesn't know information about the transaction being made, customer who has made multiple deposits at night to various ATMs

**Ask:** How can you help somebody who may be a victim of human trafficking?

**Possible responses:** keep the transaction as normal as possible, ask them how they are doing or if they want to talk in private - but be respectful of their response, notify law enforcement where appropriate, save identifying information that could be useful

**Closing and Call to action:** Today we learned about the importance of this topic, what to look for and how we can help someone who may be a victim. Take this knowledge with you into your day-to-day work and use your voice to help end human trafficking!

